



Homeless Outreach Population Estimate

2024 Results

What is the Homeless Outreach Population Estimate (HOPE)?

- HOPE is NYC's estimate of the number of people experiencing unsheltered homelessness and sleeping in public places such as streets, parks, and subways on a single night during the last week of January.
- Fulfills the “point-in-time” survey of unsheltered individuals, as required for every odd year by the U.S. Department of Housing and Urban Development (HUD).
- Conducted annually since 2005, using the same sampling methodology:
 - High Density areas: all areas of the city where individuals experiencing homelessness are known to stay, based on prior years' data and observations from outreach staff. Results from these areas are *counted*.
 - Low Density areas: a random sample of areas in the rest of the city. Results from these areas are *extrapolated* to estimate the number of individuals experiencing homelessness in areas not surveyed.

HOPE 2024 Survey Approach

HOPE 2024 largely replicated the hybrid model achieved in 2023, expanding our volunteer base and maintaining complementary outreach coverage.

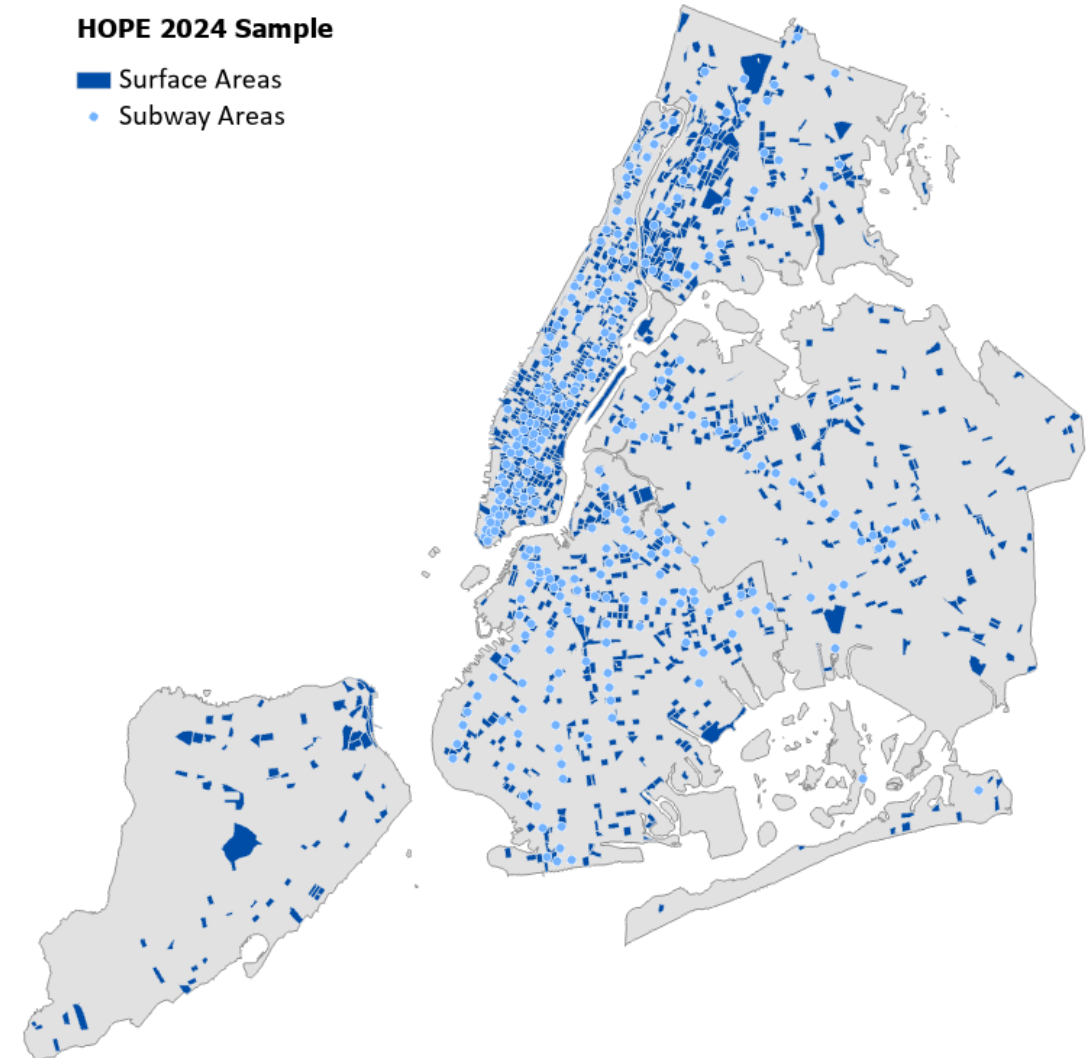
- HOPE 2024 deployed 1,181 volunteers from 19 sites on the night of January 23, an increase from 1,059 volunteers across 15 sites in 2023.
- Outreach provider staff covered End-of-Line subway stations and areas around 9 other sites.

Most aspects of the operation—including the sampling methodology, virtual training methods, the survey questionnaire, and the use of the HOPE app and online dashboard for data collection—remained unchanged.

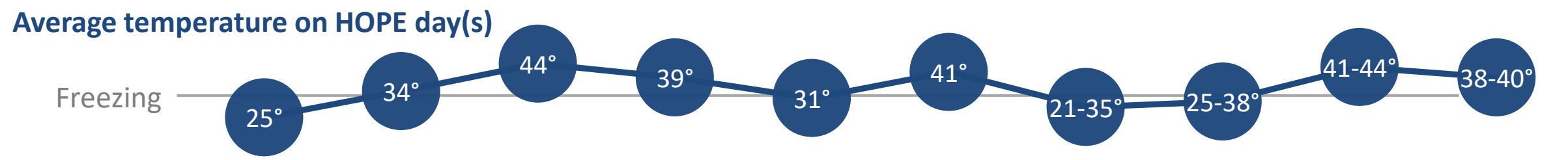
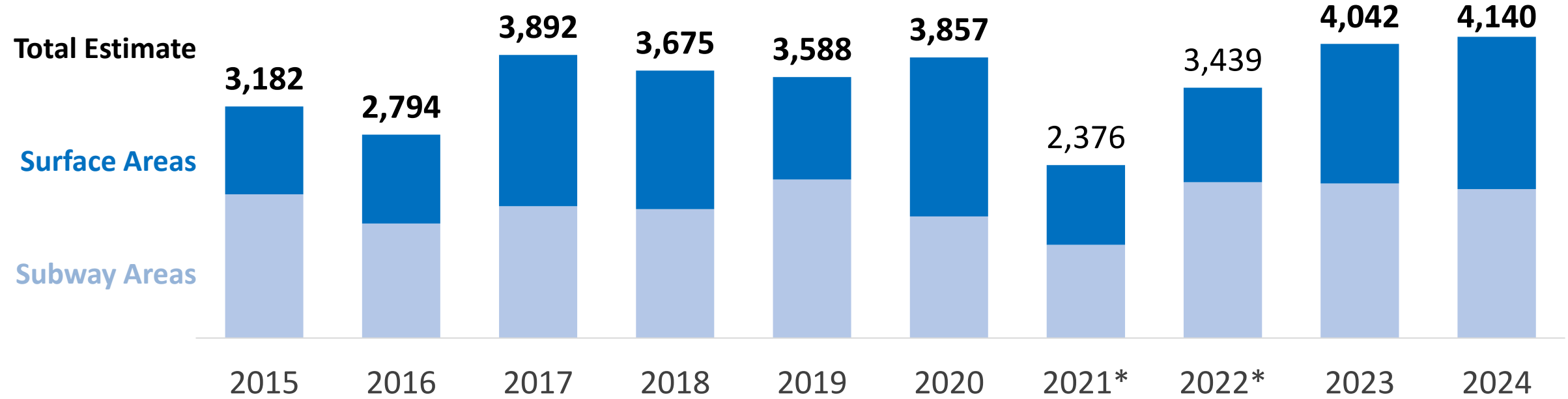
Overall Results from HOPE 2024

A total estimate of 4,140 individuals experienced unsheltered homelessness on the night of January 23rd, 2024.

- This is a slight increase (+2%) from HOPE 2023.
- While the weather during HOPE was relatively mild, NYC recorded snowfall and subfreezing temperatures in the prior week, which may have spurred entries to emergency housing among the unsheltered.
- The geographic distribution of unsheltered homelessness was largely similar to 2023, although surface areas in Queens and Staten Island saw proportionally greater increases.



HOPE Estimates, 2015-2024



* In 2021 and 2022, the conditions of the COVID-19 pandemic necessitated operational and policy changes. Comparisons to HOPE years 2021-2022 should be made with caution.

Change in HOPE Estimates, 2023-2024

Change in HOPE Estimates,
by Surface and Subway Areas

Change in HOPE Estimates,
by Borough (Surface Areas)

